

Terms and Conditions for the Stanbic IBTC Customer Service Week Giveaway

1. Introduction:

This **Stanbic IBTC Customer Service Week Giveaway** ("Giveaway") is organised and promoted by Stanbic IBTC Bank PLC ("We", "Us", "Our" "Stanbic IBTC") with its registered office at I.B.T.C Place, Walter Carrington Crescent, Victoria Island, Lagos.

These Terms and Conditions shall govern and apply to this Giveaway as promoted on and run through our social media channels.

By entering the Giveaway, Participant ("You") agree to be fully bound by these Terms and Conditions and you represent and warrant that you satisfy all eligibility requirements set out herein. You further acknowledge and accept our decision as final and binding as it relates to the content of this Giveaway.

2. Eligibility:

- The giveaway is open to participants who are 18 years of age and above, and reside in Nigeria.
- Participants are required to follow our social media handles: Instagram (@stanbicibtc), Twitter (@stanbicibtc) and Facebook (@stanbicibtc).
- Employees of Stanbic IBTC Holdings PLC and its affiliates, (their immediate family members (parents, children and siblings and their respective spouses) are ineligible to enter and win.
- Stanbic IBTC reserves the right to decline participation in the Giveaway to any participant at their discretion.

3. Agreement to Official Rules:

- The Giveaway is open to participants between 02 October 2023 and 06 October 2023.
- By entering the giveaway, you indicate your full and unconditional agreement to, and acceptance of, the rules (as may be amended, supplemented or novated), which are final and binding on all participants. Winning a prize is contingent upon each participant meeting all the eligibility criteria, fulfilling all the requirements and complying with all the conditions.
- This competition is not (at all) sponsored by, run by, endorsed, or administered by or associated with, Facebook, Twitter or Instagram.

4. How to Enter:

Participants must:

- Follow Stanbic IBTC via our social media handles above; and
- Be among the first two Participants to provide correct answers to the questions posted daily on Our Facebook, Twitter and Instagram to stand a chance to win ₦5,000 (Five Thousand Naira) in their Stanbic IBTC Bank PLC accounts or @ease wallet accounts.

5. Selection and Prizes:

- The first two participants to meet the criteria will win ₦5,000, credited to their Stanbic IBTC Bank PLC accounts or @ease wallet accounts.

- All selected winners will be announced on the Stanbic IBTC social media platforms and credited accordingly. Participants who fail to respond to their direct messages within 24 hours of contact will forfeit their prizes.
- Where a Participant engages using more than one of their social media platforms and is selected as a winner, the Participant shall be entitled to only one prize.
- The decisions of Stanbic IBTC are final in all matters relating to the giveaway.

6. General:

- Stanbic IBTC reserves the right to amend these Terms and Conditions any time. Any revised version will be effective immediately after it's shared on social media platforms.
- These Terms and Conditions are governed by and construed by the Laws of the Federal Republic of Nigeria. Any dispute arising out of participating in this giveaway shall be subject to the jurisdiction of the Nigerian courts.
- In the event of any comments or questions concerning these Terms and Conditions or for more information on this giveaway, please contact customercarenigeria@stanbicibtc.com.